

110 NW 1<sup>st</sup> Avenue  
High Springs, Florida 32643



Telephone: (386) 454-1416  
Facsimile: (386) 454-2126  
Web: [www.highsprings.us](http://www.highsprings.us)

SPECIAL CITY COMMISSION MEETING  
MINUTES  
OCTOBER 15, 2015

Mayor Weller called the meeting to order at 6:42 p.m.

Invocation by Commissioner Mayor Sue Weller.

Pledge of Allegiance

Roll Call: Mayor Sue Weller – Present  
Vice Mayor Scott Jamison – Present  
Commissioner Jason Evans – Present  
Commissioner Gloria James – Present  
Commissioner Byran Williams - Present

Staff Present: Ed Booth, City Manager  
Jenny Parham, City Clerk  
Jennifer Stull, Finance Director  
Courtney Johnson, City Attorney

**BUSINESS ITEM**

**Discussion on August and September Utility Billing Process.**

Mr. Booth advised that we had recently upgraded our software and have been working out the kinks.

Jennifer Stull, Finance Director, advised that not only was our billing software upgraded, but we also upgraded our meter reading software.

Mrs. Stull explained that instead of getting all the bills out late, some of the bills were sent out with a zero consumption. She explained that they were going through each of the 400 bills with issues and averaging and giving adjustments. She advised that they are working with the citizens with payment plans and they are not being penalized.

Mrs. Stull showed the commission an example of these bills.

Kay Evans questioned how the bill was calculated. She stated that she was not home and there should have not been any consumption. Mrs. Stull stated that she has an old meter, and we will replace this meter with a new one. Mrs. Stull explained that the consumption is for two months that is why it seems higher.

**MINUTES  
COMMISSION MEETING  
OCTOBER 15, 2015  
PAGE 2 OF 2**

Betty Cooper spoke of her June and July bills also having zero consumption. Mrs. Stull asked for her information, and stated that she would call her on Monday after she had a chance to look at her account.

Joanne Mahamery spoke of her concerns with her bill. Mrs. Stull asked for her information, and stated she would call her on Monday after she has a chance to review her account.

Mrs. Stull went over how they billed the sewer portion of the bills.

Troy Jackson spoke of a sulfur smell in the water, and how it has been occurring for some time. He asked if new meters are going to be available for everyone. He stated that he had called many times about there being a leak at his meter and he was told there was no record of this. He spoke of his bill going up when their water use had not changed.

Betty Cooper asked if she had a new meter or an old meter. Mrs. Stull said they can look at this. Ms. Cooper stated they buy bottled water because the water smells like sulfur and is brown. She states they do not drink or cook with the city water and does not understand why her bill is so high. Mr. Booth stated that this is not the case with all the water so he will have this looked into.

Bob Barnas spoke of the due date of the 13<sup>th</sup> being on the bill. Mayor Weller stated that this was a typo and that the back of the bill did have the 15<sup>th</sup>. Mr. Barnas asked how many old meters there are out there. He stated that at the last meeting it was stated that all the 400 people affected by the bill issue were contacted, but this is not true as there are 90 more to contact. He spoke of having a moratorium on water cut-offs until all this gets worked out.

**Motion Commissioner Evans to adjourn the meeting.**

**Second Commissioner Williams.**

**Mayor Weller adjourned the meeting at 7:08 p.m.**